

## **Financial Assistance Information**

Ochsner LSU Health System (OLHS) provides financial assistance for:

- Emergency and medically necessary care,
- To patients who are residents of Louisiana, Texas, Arkansas or Mississippi
- And who are unable to pay

Financial assistance applies to your portion of the bill only, for example, your deductible or co-payment.

## **How to Contact**

Copies of our Financial Assistance Policy, Application Form and general assistance are available:

- On our website: [www.ochsnerlsuhs.org](http://www.ochsnerlsuhs.org)
- By calling the Financial Counseling department 318-212-9440 to obtain free copies of these documents by mail
- At any one of our hospital's financial counseling departments and admission areas

## **Eligibility**

Financial assistance is based on your family income and the current Federal Poverty Level. The current Federal Poverty Level can be found at <https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines>

Financial Assistance is offered as follows:

- If your family income is 250% or less of the Federal Poverty Level, you may receive a 100% discount

Ochsner LSU complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

- **ATENCIÓN:** Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 318-212-9440
- **CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 318-212-9440